

Policy 01: Quality

Ballistic Training Solutions provides workforce planning, training and consultancy services to Industry Clients including the Aviation, Education, Construction, Environmental, Agricultural Engineering Infrastructure and Resource Sectors.

Ballistic Training Solutions quality policy encompasses the development, monitoring and review of processes and procedures which support best practice in complying with quality standards within the national regulatory framework. In harmony with our vision and values we are committed to implementing and maintaining an effective integrated quality management system that has as its objectives:

- Compliance with AS/NZS ISO 9001/2015 as defined in the Company's business plan
- Compliance with AS 4801 as defined in the Company's Integrated quality management system
- Compliance with our service deliverable principles in maintaining our independence in the provision of advice and consultant services
- All operating entities, comply with the legislative frame work set down in the company quality management system. In doing this all entities undertake to provide:
 - quality training and recruitment services across all of their operations
 - management systems which are responsive to the needs of clients, staff and stakeholders and the environment in which they operate flexible, innovative services which are introduced in a systematic and sustainable way
 - Continuous improvement of training and recruitment, client services and management systems which are centered on maximising outcomes for all clients.
 - Provide support to all stakeholders as they review and improve their workforce planning strategies

Ballistic Training Solutions is committed to ensuring that this Policy is implemented by all employees and contractors in accordance with the organisation's integrated quality management system.

Authorised by:

A handwritten signature in black ink, appearing to read 'P. Tremain', with a long horizontal flourish extending to the right.

**Peter Tremain
Chief Executive Officer**