

## Fee Structure

### **Total course fee**

Each qualification, unit of competency or accredited course offered by Ballistic Training Solutions has a specific course fee. The course fee is the maximum fee that may be charged to the Student for his / her selected training program.

It is Ballistic Training Solutions' policy that the course fee will be all-inclusive unless otherwise negotiated based on the tailored training plan requirements. Students will not be 'surprised' by unexpected requirements, fees or expenses.

Where additional resources normally associated with a program of study are required (for example; reference material, research documents, own computer) the Student will be clearly advised of exactly what is required in the Student study guide for that program.

### **Payment required in advance**

A payment of \$1,000 from each Student is required prior to the commencement of training.

### **Enrolment fee**

No enrolment fee is applicable.

### **Withdrawal fee**

No withdrawal fee is applicable.

### **Re-submit fee**

No re-submit fee applies.

### **Re-assessment fee**

No re-assessment fee applies.

### **Produce partial completion statement of attainment**

No fee applies to produce a statement of attainment when the Student has partially completed the training program and must withdraw.

### **Re-print certification**

Where the Student requests a new copy of his / her certification, the following fees apply:

- Statement of attainment \$25.00+GST
- Qualification (with academic transcript) \$40.00+GST

### **Contact us for more information via:**

PO Box 7502 Sippy Downs QLD 4556

Phone: 0455 301 982

Email: [info@ballistictraining.com.au](mailto:info@ballistictraining.com.au)



# Fees, Payments & Refunds

## Refunds

Ballistic Training Solutions will protect fees paid in advance and has a fair and reasonable refund policy.

An application for a refund is addressed according to the notice given by the person making the request:

- 14 days prior to the commencement of the course – 100% refund
- Between 13 days and 7 days prior to the course - 75% refund
- Between 6 days and the commencement of the course – 50% refund
- Withdrawal during the course – no refund. A pro-rata credit is available so the Student can complete the course at a later date

Information provided prior to enrolment or the commencement of training and assessment, whichever comes first, specifies the student's rights as a consumer, including but not limited to any statutory cooling-off period (where applicable) and the student's right to obtain a refund for services not provided by the Ballistic Training Solutions in the event the:

- Arrangement is terminated early, or
- Ballistic Training Solutions fails to provide the agreed services.

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